



Community Connections Program Wraparound Approach

Southwest Key Programs is a private, non-profit agency that has made a world of difference in the lives of thousands of youth and families throughout the United States since 1987. Southwest Key is a recognized leader in the design and implementation of innovative, community-based treatment programs for federal, state and local agencies. We are dedicated to keeping young people out of institutions and empowering them with the skills, knowledge, and tools needed to succeed. Southwest Key employs a creative, caring and experienced staff of visionaries who empower youth and their families to make positive changes in their lives. Southwest Key operates more than 55 programs throughout the United States and works with youth and families in Arizona, California, Georgia, New York, Texas and Wisconsin, impacting the lives of thousands of individuals everyday.

Program Overview

The Community Connections Program is designed to provide a highly effective wraparound approach to case management services that prevent at-risk youth from repeat violations that could result in juvenile probation and/or out of home placement. Youth and families are provided with case management and a unique combination of support services designed to address the needs of their specific circumstances, discourage future acts of delinquent behavior, and promote positive youth development.

The level of service provided is tailored to the individualized need of the particular youth and family referred to the program. The customized approach to the delivery of case management services, allows each youth and family to receive the precise combination of services needed in response to their particular circumstances.

The Community Connections Program addresses the multiple contributing factors to a youth's potential out of home placement including, but not limited to multiple violations, failure to attend school, and curfew violations. Casework staff work in partnership with the youth and family to address and overcome these factors, ultimately supporting their efforts to lead law-abiding and productive lives.

Youth referred to the Community Connections Program have medium to high risk levels, indications of mental health and substance abuse issues and a violation of conditions of probation. Primary reasons for their violating juvenile probation include truancy, curfew violations, and substance abuse.

To learn more information about the Community Connections Program and any other Southwest Key Program please contact us at www.swkey.org or e-mail info@swkey.org or write:
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Description of Services

The Community Connections program model includes the use of case management, structured and intensive supervision, therapeutic support, crisis intervention, and supplemental services to assist the youth in preventing repeat violations of probation and detention.

- Case Management
- Supervision And Tracking
- Individual Counseling
- Group Counseling
- Evening Support Group Sessions
- Family Development And Counseling
- 24-Hour Crisis Intervention
- Linkage To Community Resources

2009 Outcomes

Following are some of the outcomes for youth involved with Community Connections:

In Orange County:

- 91% of children were **not rearrested** for a crime during their enrollment in the program.
- 81% of children **exhibited improvement** in school attendance
- 97% of youth completed program **without** having an **out of home placement**.

In Erie County:

- 90% of clients received **immediate intervention** services **within 24 hours** of referral.
- 90% of youth completed the service **without** being placed in an **institutional setting**.
- 92% of youth completed the service without having an **AWOL petition**.